



Volunteer Centre

Canterbury & Herne Bay

Volunteer Voice

Volunteers Charter:

- Volunteers should be valued and supported
- Volunteers should be enabled to support other volunteers
- Every volunteering opportunity should have a valid role description
- We seek to engage organisations who use volunteers in a dialogue so as to influence how they work with volunteers in a positive fashion
- We wish to encourage organisations to offer choice in volunteering roles
- We recognise the ability of volunteer to progress and develop in their roles
- We actively encourage people of all ages and backgrounds and ethnicities to volunteer
- Volunteers should not be used to replace paid staff
- We encourage organisations to provide out of pocket expenses to all volunteers
- Organisations should ensure, wherever possible, that sufficient time and resources are available for the training of volunteers and that this training is tailored to the individual's needs and abilities
- We actively support the increased involvement of volunteers within organisations to encourage ownership and responsibility and to recognise volunteers as active stakeholders in organisations
- We will actively promote the mutual benefit of volunteering to:
 - Volunteers
 - Organisations
 - service users
 - and to the community at large.
- We aim to promote volunteering, in all its many aspects



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